



## **TSUMEB MUNICIPALITY**

### **PUBLIC NOTICE**

### **SURVEY ON CUSTOMER SERVICE 2023**

Dear valuable Clients,

Could you kindly take a short moment of your time to **assess** and **nominate** a Staff Member that is and has always assisted you in excellence during service delivery.

*Characteristics to be assessed are for instance, was the staff member;*

- ✓ **Professionalism**
- ✓ **Friendly**
- ✓ **Approachable**
- ✓ **Willing to assist/help**
- ✓ **Patient**
- ✓ **Good listener**
- ✓ **Problem Solver, etc**

**Thank you for sparing your valuable time to complete the survey. Much appreciated!!!!!!!!!!!!!!**